

Messages Printed on the Oxfam Programme in Malawi Cash/Food Transfer Entitlement Card

Awareness messages on complaints mechanisms, sexual exploitation, HIV and AIDS.

Complaints Mechanism

At any cash or food distribution point in this humanitarian programme, If you experience any acts of corruption, disrespect to your dignity, infringement of your human rights, and such acts, including, but not limited to the following:

- ☐ Being coerced into a relationship so that your name can be registered on the beneficiary list
- ☐ Being forced to have a sexual relationship with food monitors, or any staff involved in the humanitarian programme so that your name can be registered as a beneficiary
- ☐ Being threatened that your name can be deregistered/removed from the beneficiary list if you do not comply to the demands of the humanitarian staff
- ☐ Women and girls being inappropriately touched, for example, someone touching or fondling your breasts, or any part of your body, and this is deemed culturally inappropriate and personally unacceptable
- ☐ Acts that make you suspicious and are likely infringing on your rights or someone else's rights
- ☐ Acts of corruption

If any of the above acts have happened, or continue to happen, you have the right to inform any of the following authorities:

- ☐ Village Relief Committee
- ☐ Village Development Committee
- ☐ Monitors from Oxfam
- ☐ Oxfam Manager at the field office
- ☐ Oxfam Manager based at the Oxfam national headquarters office (describe location)
- ☐ You can also write your complaint and place it in the complaints box available at the distribution point
- ☐ You can report to the District Commissioner in your district,
- ☐ You can report at the Police Station

HIV and AIDS awareness

AIDS is a deadly disease, and up until now no cure for AIDS has been found. Protect yourself from AIDS by abstaining, being faithful, and if this fails by practicing sex safe through correct, and consistent use of condoms.

Knowing your HIV status is one way that can help in enhancing positive behavior change and also getting timely and appropriate support. Get yourself tested for HIV at the nearby hospitals and facilities offering Voluntary Counseling and Testing (VCT).